

# RETURN POLICY

If you are not happy with your purchase, you can return most items for a refund within 15 days of purchase as long as it is still in “sellable condition.” Merchandise must be in original purchase condition to be eligible for refund or exchange. This means the item should

- be unworn (aside from trying it on)
- tagged
- unwashed
- devoid of any stains, scuffs, tears, or mysterious smells
- needs to be in its original packaging.

**Sunglass Policy** - There is a 15-day return policy on all sunglass purchases made online. Returned frames must be in sellable condition (sellable condition is the exact condition you received the item).

Refunds are only given in the original form of payment (including debit cards & gift cards). Shipping charges are not refundable for any reason on returns. For in-store pickups, the return policy deadline begins on the date you purchase, not when you pickup.



## Product Warranties

All products are brand new with full manufacturer's warranty. Most products we sell are covered by a manufacturer's warranty that requires items to be sent directly to the manufacturer for replacement or repair.



## Returning Merchandise

All returns must have original packaging - no exceptions. We will refund your money as long as pay for the item to be returned. Items must be returned within 15

days of purchase date. **Please Note: We do NOT accept returns or exchanges on ammunition, firearms, bows, game calls, clearance/closeout items, DVD's / electronics, services, hunting or fishing license, underwear / lingerie.** All refunds will be refunded with the same method of payment except cash payments over \$50 which will be refunded on gift card. The merchandise shows no sign of wear or abuse. We will NOT refund shipping charges

The address to send your return to is:

Southern Outdoor Sports

Attn: Return Dept

2126 Hartford Hwy

Dothan, AL 36305

Please Note: We do NOT accept returns or exchanges on ammunition, firearms, bows, game calls, clearance/closeout items, services hunting or fishing license,



#### Returning Footwear and Waders

Once worn outside these products cannot be returned, unless defective. Tears, punctures, rips or other types of damage are not warrantable and no refund will be issued. All waders are subject to their manufacturer warranty. All returns must have original packaging - no exceptions



#### Defective or Damaged Merchandise

All items received damaged must be reported within 2 business days by calling (334) 793-4590 or e-mail us at [info@SOUTHERNOUTDOORSPO RTS.COM](mailto:info@SOUTHERNOUTDOORSPO RTS.COM) Always inspect and test your equipment immediately upon delivery, even if you do not plan to use it right away. Most products we sell are covered by a manufacturer's warranty that requires items to be sent directly to the manufacturer for replacement or repair. If you have any questions concerning this warranty, please contact us at (334) 793-4590 between 8:30 am and 6:00 pm CT.

Southern Outdoor Sports shall in no way be obligated to incidental or consequential damages of any kind. The obligation of this warranty shall be limited to the repair, replacement or credit (up to the amount of the original purchase price) only. Southern Outdoor Sports will make the sole determination as to the validity of any warranty claim and to the method of compensation.